Support and Servicedesk for SuperMUC-NG

For questions from special application areas, you may also directly contact members of the support team. However, we always recommend to submit an incident via our Servicedesk-Portal, via the simple Submission Site or by calling the Servicedesk. This will guarantee that your request will be processed on short order and all actions can be tracked.


<table>
<thead>
<tr>
<th>Servicedesk-Portal</th>
<th>Servicedesk-Phone</th>
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<tbody>
<tr>
<td>Allows you to submit incidents, view old incidents and add additional information. Furthermore you can place orders according to the LRZ service catalog.</td>
<td>The servicedesk can create an incident ticket for you.</td>
</tr>
<tr>
<td>Please login with your LRZ username and password: then we can automatically retrieve the stored contact information.</td>
<td><strong>Phone:</strong> +49 89 35831-8800</td>
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<tr>
<td>Important: This portal only works if you use MS Internet Explorer, Mozilla Firefox or Apple Safari with enabled javascript.</td>
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START